

**"Welcome to JuryPhone"  
JuryPhone  
MAIN MENU**

**JUROR  
REPORTING  
INSTRUCTIONS**

Tells juror when to report for service based on their reporting status in JURY+ *Next Generation*

Eliminates the need for jury staff to record reporting instructions on voice mail or an automated attendant system

**JUROR  
SCHEDULE  
CHANGE  
(Option 2)**

Allows jurors to postpone their service according to JURY+ *Next Generation* business rules

Frees jury staff from dealing with routine postponement requests.

**EXCUSE  
REQUEST  
(Option 3)**

Validates juror's ID, retrieves juror profile from JURY+ *Next Generation*

Transfers juror to an agent and plays the juror's ID to agent before connecting the caller.

Provides same benefit as "screen pop" at a fraction of the cost

**TRANSFER  
REQUEST  
(Option 4)**

Allows jurors to transfer their service location according to JURY+ *Next Generation* business rules. The system plays jurors a list of available court locations from which to choose. After they have selected a new reporting location, jurors can then select a new reporting date from a list of available dates at the new location.

**GENERAL  
INFORMATION  
(Option 5)**

- 1) General Jury Service Information (Jury Fees, Types of Service, etc.)
- 2) Court Location and Directions
- 3) Court Managers' Telephone Numbers
- 4) Court Impanelment Schedule
- 5) Court Parking Information

**RECORD  
GENERAL  
INFORMATION  
MSGs  
(Option 6)**